REQUIREMENTS GAME

Goal

Experience the difference between poor communication with long feedback loops and rich communication with short feedback loops.

Resources

Time

• 20-30 minutes.

Stuff

- One set of requirement sheets for Round One (pages 2 and 3) for each **four** participants (e.g. three sets for 12 participants).
- One set of requirement game sheets for Round Two (pages 4 and 5) for each two participants (e.g. six sets for 12 participants).

Round One

- 1. Ask everyone to form groups of four people.
- 2. Ask each group to split into two analysts and two developers.
- 3. Make the analysts and developers face each other (sit on opposite sides of the table).
- 4. Hand the developers the blank sheet with only the frame on it.
- 5. Explain that this is their canvas and that they need to implement the requirements they receive from the analysts.
- 6. **Make sure no developer can see the requirements sheet** and hand the analysts the sheet with the different objects (circles, lines, rectangles, triangles). Any developer seeing the requirements sheet may spoil the game's learning goals.
- 7. Explain that the only allowed form of communication is through written text on Post-it notes going back and forth. No talk, no gestures, no drawing, just text on notes.
- 8. Ask if the goal and game rules are clear to all.
- Allow eight minutes for Round One. Warn two and one minute before time runs out.
- 10. Have all teams stick the results to the wall behind them.
- 11. Take five minutes or so to retrospect on what happened.
 - How did it feel?
 - What thoughts crossed their minds?
 - What behavioral patterns emerged?
 - Any insights?

Round Two

- Pair up a single developer with a single analyst (simply split each group of four as such).
- 2. Have the developers sit at the table and each analysts stand behind their developer, so they can see what developers are doing by looking over their shoulder.
- 3. Explain that they will now be able to use state-of-the-art tooling, 'test-driven development', and 'continuous integration' for value-driven product development.
- 4. Show the blank grid sheet to everyone. The grid with the clearly labeled squares (A1–G5) aid greatly in specifying and implementing the requirements.
- 5. **Make sure no developer can see the requirements sheet** and hand the analysts the sheet with the different objects (circles, lines, rectangles, triangles), that now also have a value associated with each object.
- 6. Tell that requirements must be implemented exactly to gain the associated value points, including any shading, 3D, etc.
- 7. Allow only four minutes for Round Two.
- 8. Have all teams sum the total value generated and stick the results to the wall behind them.
- 9. Take five minutes or so to retrospect on what happened.
 - How did it feel?
 - What thoughts crossed their minds?
 - What behavioral patterns emerged?
 - Any insights?
- 10. Emphasize the value of (very) short feedback loops and verbal, rich communication over written, poor communication (using Word documents via e-mail, SharePoint).

Source: picked up during a Certified Product Owner Training with Petra Skapa by Martien van Steenbergen.







